

## TRC Protocol for Calling Home

For your awareness, phone calls are generally only made at mealtimes and only for special situations:

Breakfast – 9:00 am

Supper – 6:40pm

The camper wanting to call home will communicate that to his/her counselor who will then get in contact with the Boys' or Girls' Director in a timely manner. The Boys'/Girls' Director will then assist the camper in calling one of the contact numbers provided on the application and/or medical form of the camper:

1. Boys'/Girls' Director will speak with parent/guardian of child and give a brief explanation as to the reason for the call.
2. Boys'/Girls' Director will pass the phone to the camper to speak with his/her parent/guardian.
3. The camper will then return the phone to the Boys'/Girls' Director to continue to speak with the parent/guardian to see what further actions (if any) are to be taken and complete the circle of communication.

Step 3 is very important for our Camp Administrative Staff to assure that your child is being taken care of in the best way possible.

While phone calls home are never forbidden, it is a practice that we strongly discourage

Phone calls home often:

- Cause or enhance home sickness
- Distract a camper from their daily routine
- Disrupt the whole cabin's daily routine

Situations when phone calls home are allowed:

- Unresolved homesickness
- Unresolved disciplinary issues
- Sickness, at which time the nurse will make the call
- Injury that prevents participation in activities or requires hospitalization